



# Grievance Redress Form

Energy Resilience for Climate Adaptation Project (ERCAP)

Grievance #: <i>(For internal use only)</i>		Date:				
<b>Information About Complainant</b>						
Full Name:	(First)		(Last)			
Gender	Male <input type="checkbox"/>	Female <input type="checkbox"/>		Other <input type="checkbox"/>		
Address:						
Email:						
Telephone:						
Project Site:						
Status of Complainant:	Proprietor <input type="checkbox"/>	Government <input type="checkbox"/>	Private <input type="checkbox"/>	NGO/CBO <input type="checkbox"/>	Contractor <input type="checkbox"/>	Other <input type="checkbox"/>
If with an organization/agency:	Name of agency			Position		
Number of complaints about the problem:	Occurred once <input type="checkbox"/>			Occurred more than once <input type="checkbox"/>		
<b>Details about Complaint</b>						
Can you provide a brief description of your complaint? (What happened? Where did it happen? Who did it happen to? What is the result of the problem?)						
<b>Recommendation to Address Grievance</b>						
Do you have any recommendations to address your complaint?						
Do you have any other comments or concerns about the project?						
Signature:						